



Consensus Mediation Certified Level Mediation Training Programme Course Aims and Objectives

Aims:

To give participants the required level of skills, knowledge and attitudes to enable them to practice as MII Approved Certified Level Mediators

Objectives:

- To develop an understanding and knowledge of mediation theory, principles, practice and methods.
- To gain an awareness in participants of their own styles and approaches to dealing with conflict.
- To develop a theoretical understanding of conflict, managing conflict and principles of conflict resolution.
- To develop understanding of different styles and models of mediation
- To give participants an understanding of the structures and processes involved in mediation.
- To raise awareness of the external context of mediation i.e. role in dispute resolution, working with other professionals, ethical dilemmas etc.
- To raise awareness of the influence of one's own professional and personal assumptions and biases on the mediation process.
- To develop effective skills, knowledge and attitudes in mediation to meet the Certified Level Assessment requirements.
- To give participants an opportunity to practice skills in simulated role plays.
- To develop confidence and ability in participants and enable them to practice as certified Mediators on completion of the course.