

DEFINITIONS OF CONFLICT

‘Any situation in which interdependent people have apparently incompatible interests, goals, principles or feelings’

Becoming a Conflict Competent Leader,
Craig Runde, Tim Flanagan, 2007

DEFINITIONS OF CONFLICT

- Interdependent
- Blame
- Anger-Emotion
- Behaviours



Conflict Resolution, Daniel Dana, 2001

“Conflict is therefore simply the sound made by cracks in the system”



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‘The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution, Kenneth Cloke., 2006

“Conflict reflects our inability to understand our essential interconnectedness, the universal beauty of the human spirit”



‘The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution, Kenneth Cloke., 2006

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“Conflict is a predictable social phenomenon and should be channelled to useful purposes. The goal of organizational leadership is not to eliminate conflict, but to use it”

from Lippitt, Gordon, et al., "Cutting Edge Trends in Organization Development, Training and Development Journal, 1989"

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